

Report to Housing Scrutiny Standing Panel

Date of meeting: 30 July 2009

**Subject: Housing Key Performance Indicators –
Out-turn 2008/2009**

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Recommendation:

That the performance of the Housing Directorate in relation to its Key Performance Indicators (KPIs) for 2008/2009 be considered.

Report:

1. A range of Key Performance Indicators (KPIs) for 2008/2009 was adopted by the Cabinet at its meeting on 10 June 2008. The KPIs are crucial to the Council's core business and corporate priorities and comprise a mixture of statutory National Indicators (NIs) and Local Performance Indicators (LPIs), a number of which are former Best Value Performance Indicators.
2. Targets for the KPIs are based upon the most recently available national performance information published by the Audit Commission. Annual Improvement Plans are produced for each KPI to reflect year on year initiatives which are in place to achieve targets.
3. Performance against all KPIs is monitored on a quarterly basis by the Finance and Performance Management Scrutiny Panel.
4. At its meeting on 3 July 2008, the Panel agreed that it should consider the performance of the Housing Directorate in relation to its KPIs on an annual basis, hence the need for this report.
5. The table attached sets out the definition of each KPI, the target, and the actual performance for 2008/2009 and includes comments on each indicator.
4. A copy of this report will be submitted to the next meeting of the Tenants and Leaseholders Federation for information.